

**U.S. Embassy Lusaka, Zambia**  
**Security Message for U.S. Citizens**  
**July 2, 2014**

**Riots in Ndola**

Earlier today, the U.S. Embassy in Lusaka received reports of riots in Ndola but police now report that the rioting has ended. According to police, the rioting started around 8:00 a.m. in the compound known as Kaloka and spread into town. As of 6:00 p.m., police report that the situation in Ndola is under control and police are keeping vigil.

We remind U.S. citizens that even peaceful demonstrations can turn confrontational and possibly escalate into violence. U.S. citizens are, therefore, urged to avoid the areas of demonstrations and to exercise caution if within the vicinity. U.S. citizens are advised to stay current with news media coverage of local events and be aware of their surroundings at all times.

Please contact the local police and notify the U.S. Embassy if you are a victim of a crime. The local equivalent to the “911” emergency line in Zambia is 999. Police response, particularly outside major cities, varies and may be delayed due to a lack of vehicles and other resources.

We strongly recommend that U.S. citizens traveling to or residing in Zambia enroll in the [Department of State’s Smart Traveler Enrollment Program \(STEP\)](#) at [www.Travel.State.Gov](http://www.Travel.State.Gov). STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy to contact you in an emergency. If you don’t have Internet access, enroll directly with the nearest U.S. embassy.

Regularly monitor the [State Department's website](#), where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the [Country Specific Information for Zambia](#). For additional information, refer to “A Safe Trip Abroad” on the [State Department’s website](#). Contact the U.S. Embassy for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on [Twitter](#) and [Facebook](#) to have travel information at your fingertips.

The U.S. Embassy in Lusaka is located on Ibex Hill and is open Monday through Thursday from 0730 to 1730 and on Fridays from 0730 to 1130. The Consular Section can be contacted at 0211-357-000 or via email at [ACSLusaka@state.gov](mailto:ACSLusaka@state.gov). If you are a U.S. citizen in need of urgent assistance, **the emergency number for the U.S. Embassy is +260 (0) 966-877-805**